



COVID 19 PROTOCOLS

Our procedures have been strengthened and we have put in place all the necessary measures to welcome you with complete peace of mind. We will keep on following all the health and safety measures.

Your health and safety is our top priority and we trust our well-informed measures based on global best practices address any potential concerns you may have surrounding COVID-19.

We are gradually reopening our doors from 1 November onwards. We look forward to seeing you again!

We look forward to welcoming you back to Camp Rajputana with all the enthusiasm. If you have any further questions or concerns, please contact our team at info@camprajputana.in or call us on +91 99507 76166.

Pre arrival

- It will be mandatory that all guests carry the necessary Travel & Health Insurance prior to travel to our camp.
- We will enquire of each guest health history prior to accepting the booking at Camp Rajputana.
- We will enquire of any history of COVID-19 Testing and the results prior to accepting the booking at Camp Rajputana.
- We will enquire of each guest recent travel history prior to accepting the booking at Camp Rajputana.
- Literature pertaining to our statutory policy for guests with fever and or any COVID-19 symptoms will be shared with guests and or their travel agent prior to their arrival at the camp.

Receiving Guests

- Our Team is prepared to welcome you!
- Our teams have been fully trained on the latest health & safety protocols, as set out by leading authorities like the World Health Organisation & will be following the Government of India restrictions and guidelines.
- Our protocols ensure that our camps are safe environments for you to stay.
- A full risk assessment will have been carried out prior to the camps reopening.
- All Field Guides & Management staff have received an updated and on-going basic medical training

Camp Rajputana Team Monitoring

- All on site camp team will have already followed and continue to follow strict self-isolation protocols to ensure they are COVID-19 negative.
- All Staff currently at camp have been declared COVID-19 negative.
- Twice daily temperature checks are carried out for all team members on site.

- Incidents of high temperatures are immediately directed to on-site medical officers and the person is isolated.
- The team will maintain minimum six feet distance from the guest (or as directed by government norms).
- Sanitisation cleaning back of house areas is done multiple times a day.

Arrival of the guests

- Temperature check of all guests will be done at first point of meet & greet. This is either at outpost or at point of pick up.
- Guests running a temperature of more than 98.6° F will not be able to proceed further to camp and will be assisted in getting immediate medical attention from local health authorities.
- If the guest's temperature is within the prescribed limit, they will be permitted to proceed.
- Each guest will be greeted by our management and for any guests without a mask they will be given one on arrival.
- Guests will be asked to use the hand sanitizer provided by us before entering camp.
- "Spray and Wipe" down all luggage and luggage handles with disinfectant before handling.
- Additional hand sanitizer stations will be placed at appropriate locations around the camp, which can be used by guests to sanitize their hands. These will be regularly cleaned and sanitised by our house keeping team throughout the day

Check in procedure

- Guest check & registration will be done in advance & digitally where possible.
- Upon arrival guests will be shown to their tent and a full briefing of the protocols and plans by management will be explained.
- Certain guests preferences for COVID-19 Protocols during their stay will be logged.

Social Distancing

- Social distancing will be implemented between our team and all guests and advised amongst everyone excluding parties travelling together.
- All furniture in all public areas will be set apart in line with Government guidelines

Guest Tents

- All our tents are in open spaces and have a minimum distance of 12 feet. This facilitates auto-distancing and self-isolation.
- Tents will be allocated in a manner that there is a gap of 24 hours between each booking for as long as government guidelines permit.

Housekeeping and Cleaning

- All protective gear (mask, gloves and face shield) will be worn by the housekeeping teams.
- Tents will be serviced once during the day to facilitate minimal contact

Regional Medical Support

- At each camp we have a 24 hour Doctor on call for any medical emergencies and transfers available to nearby hospitals.